STRATEGIC RISK 1		
Lack of financial resource and t	the ability to deliver the council's in	-year budget strategy.
Assigned to: Director of Financ	e and Section 151 Officer	
Inherent Score	Target Score	Current Score
16 VERY HIGH	5 LOW	9 MEDIUM
Previous scores		
Sep 23	June 23	Mar 23
9 MEDIUM	9 MEDIUM	5 LOW
Mitigation in Place / Planned	Update on Mitigation Activity/ Risk Status in the period	Current Pressure Points this period
Close monitoring of both Capital and Revenue spending (including income and savings targets) Position reviewed at the end of each quarter. The Council maintains a Corporate Contingency for general and unidentified risk at circa. £4m per annum Next review will be for Qtr. 3 2023-24	 As at quarter two the council is forecasting a potential pressure of 3.2m (1.8% of net revenue budget) This most significant pressures forecast are in Adults and Children's Services. Other pressure areas include Leisure Centre income. Actions to mitigate these pressure areas are being developed. This pressure is currently being offset in part by savings in Treasury Management costs, concessionary fares, and the use of contingencies. Capital Position As at two the capital budget remains fully funded with forecast expenditure of £32.7m and slippage of some £4.6m (representing budgeted spending that will now take place in 2024/25) 	 The main pressure areas are within Adults and Children's Services with net forecast overspend of £5.3m and £3.0m respectively but being offset by Treasury Management, concessionary fares and contingencies. £2.1m of the pressure within Adult Social Care and the £0.3m shortfall in income associated with Leisure Services is related to the legacy impact from the pandemic. Therefore, a total of £2.4m will be funded from the Covid-19 contingency. It should also be noted that there is a risk to this forecast position as the financial year progresses and the impact of further inflationary and demand pressures due to the current economic climate.

STRATEGIC RISK 2				
Lack of financial resource and the ability to deliver the council's medium-term financial strategy.				
Assigned to: Director of	Finance and Section 151 Officer			
Inherent Score	Target Score	Current Score		
16 VERY HIGH	9 MEDIUM	9 MEDIUM		
Previous scores				
Sept 23	June 23	Mar 23		
9 MEDIUM	9 MEDIUM	9 MEDIUM		
Mitigation in Place / Planned	Update on Mitigation Activity/ Risk Status in the period	Current Pressure Points this period		
A full revision of the budget and future forecast and resulting	The process for setting the budget for 2023-24 was completed and	Provisional funding levels from Government are not published until		

savings requirements is presented to Full Council each February.

Due date 28/2/24

- approved by Full Council in February 2023
- Full Council approved an indicative savings requirement of £2m for the financial year 2024-25. The process to identify savings and prepare the budget for 2024-25 has commenced.
- The budget and associated indicative savings proposals will be presented to Full Council for approval in February 2024

- December each year and confirmed in January.
- Savings requirements are currently estimated at a minimum of £2m per annum for the next three financial years (2024-25, 2025-26, 2026-27)
- Service Pressures/ Demographic.
 Cost pressures including Inflation
 can be significant. The key
 pressures generally relate to Social
 Care (Adults & Children's) and
 inflation in particular utility costs and
 wage costs (including costs passed
 on from contractors/suppliers)
- Reserves need to be maintained at a level that provides sufficient financial resilience to enable the delivery of the Medium-Term Financial Strategy
- Future Local Government funding system – there is still considerable uncertainty relating to planned major changes to the funding formula (Fair Funding Review) and the business rates system, therefore future funding levels remain very uncertain.
- Island Deal £1m was awarded for 2022-23 and 2023-24 to recognise the additional costs of delivering services on an Island. Future allocations for 2024-25 are still being discussed with Government in the absence of the delivery of the Fair Funding Review
- Capital Programme Resources –
 grant funding is very constrained.
 There is a reliance on one-off
 contributions from revenue.
 Borrowing must be demonstrated to
 be affordable with a sufficient
 revenue stream to pay the debt
 costs. PWLB Borrowing approval is
 also restricted by regulation and the
 three-year capital programme is
 prohibited from including schemes
 that are primarily for a commercial
 yield.

Delivery of:

Income generation / efficiencies

Services reductions and early identification of unavoidable cost pressures/unachievable income targets to allow

- Regeneration Programme Boards are in operation and aim to deliver an economic benefit to the council, including an improved council tax and business rates base.
- The budget process includes a series of meetings with Directors and Cabinet to explore
- Ability to fund new initiatives that require an initial subsidy. See note above regarding the conditions for borrowing.
- The Transformation Fund is the main source of one-off investment required for new income generating activity. This is a limited fund which must be prioritised to schemes that

effective mitigation planning. Review - ongoing	unavoidable cost pressures & undelivered savings, opportunities for income generation, efficiencies & opportunities for transformation bids	deliver the best outcome. Any top- ups required to the fund will be considered as part of the budget setting process and is subject to affordability.
Maintain ultimate Council Tax collection rate at 98.3% & minimise the opportunity for fraud. Working closely with Portsmouth Fraud team to prosecute those who are accessing the public purse fraudulently. Review – Ongoing	 Empty properties are under review to ensure the correct status is recorded in the council tax database to ensure data for the CTB1 return is accurate which in turn will maximise government funding. A robust enforcement approach is in place to maximise collection of council tax, sundry debt, and business rates. To also assist customers to proactively manage debt before recovery becomes a requirement. Business Centre team working closely with services evaluating the key controls for financial transactions to ensure processes are robust, maximise income and remove any opportunity to defraud. 	 Continued increase in the number of residents contacting the council relating payment concerns due to cost of living increases. The national DWP Legacy Benefits Transfer will impact on the vulnerable people who currently claim council tax support as they transition to universal credit. The transition is managed by DWP but there will be impact on people who cannot claim online who will come into the council for support. DWP have a dedicated phone line for enquiries and the business centre are prepped and planning for additional support requirements.

STRATEGIC RISK 3 Insufficient staffing capacity and skills Assigned to: Director of Corporate Services					
Inherent S		Target Score 9 MEDIUM		Current Score 12 HIGH	
Previous scores Sep 2	23	June 23		Mar 23	
12 HIG	12 HIGH 12 HIGH			12 HIGH	
Mitigation in Place / Planned	Update on Mitigation Activity/ Risk Status in the period		Cur	Current Pressure Points this period	
Monitoring Staff Capacity Review Date 31/12/23	 To address sickness levels staff are being signposted to support services such as Maximus and our internal Mental Health Champions network. A quarterly people management paper reporting on absence is reviewed by CMT. New senior management restructure implemented; some recruitment is remains ongoing. Phase 2 restructures to commenced within directorates to take place from Oct 2023 -March 2024 			There are robust plans in place to assist with the exit arrangements for the ceasing of the strategic partnership with Hampshire County Council for the leadership and management of children's services on the Island. There is a project board in place that oversees the delivery of transition plans.	

Delivery of recruitment and retention strategy and action plan Delivery Due date 31/03/24	 Work commenced to improve external careers pages and application process. Apprenticeships continue to be promoted across the Council. 	As a result of significant new funding for key projects, there will be a requirement for focused recruitment to project management positions to ensure we have capacity to manage and implement.
Regular monitoring, analysis, and review of organisational health indicators Review date 31/12/23	 Sickness absence information is delivered regularly to CMT (monthly and quarterly), KPIs are reported as part of the QPMR, and HR attend service boards to discuss absence trends and interventions. Monitoring and review of Absence & Wellbeing Strategy Action Plan 	
Workforce planning A workforce plan is being developed across the Council to identify key roles in service areas and the skills needed for the future so services can plan training and enable succession planning. Completion Date 31/03/24	 There will be a refreshed People and Organisation Development Strategy aiming for October 2023. Workforce plan development to follow on from refresh of Council Plan 	New completion date has moved from October 2023 to March 2024 linked to the review/update of the Corporate Plan, following which the workforce planning exercise will be done.

STRATEGIC RISK 4

A change in organisational culture fails to keep a pace with the speed of organisational change, negatively impacting on the delivery of the required transformation to deliver the corporate plan.

Assigned to: Director of Corporate Services

Inherent Score		Target Score	Current Score
16 VERY HIGH		6 LOW	12 HIGH
Previous scores			
Sep 23		June 23	Mar 23
12 HIGH		8 MEDIUM	8 MEDIUM
Mitigation in Place / Planned	Update on Mitigation Activity/ Risk Status in the period		Current Pressure Points this period
Leadership and management development	 Management career pathway has been mapped and will be published on the Learning Hub 		•

Workforce development programmes/ Initiatives	 Developing Leaders Programme 2 is in planning for delivery from January 24 We will retain the Developing Leaders Cohort Meeting to affect change in the organisation. Workshop has taken place between IWC and NHS to understand our leadership programme offer and to identify any gaps. The Leaders and Managers conversation held in July was well attended and focused on engaging and interacting with residents and customers to reinforce the need to ensure transacting with the Council is simple, our communications are clear, in plain English and understandable by all members of the community. Planning for the cessation of the Hampshire and IW formal partnership has begun and support for Ofsted themed visits. 	Fortnightly project boards are taking place to deliver the operational plans for the ending of our strategic
Review Date 31/12/23		partnership with Hampshire County Council in the leadership and management of children's services on the Island. This work may impact capacity to deliver other areas of work
Delivery of ONE COUNCIL Action Plan	Refresh of People and OD Strategy in October 23 will be informed by corporate	Culture change work will require senior manager
Review Date 31/01/24	plan refresh, staff survey results, new organisational framework and the workforce planning refresh. Quarterly reporting to CMT on its action plan should therefore resume from Jan 24	support and staff capacity to deliver

STRATEGIC RISK 5			
Failure to improve education	nal	attainment.	
Assigned to: Director of Ch	ildre	en's Services (DSC).	
Inherent score		Target score	Current Score
16 VERY HIGH		6 LOW	10 MEDIUM
Previous Scores			
Sept 23		June 23	Mar 23
10 MEDIUM	10 MEDIUM 10 MEDIUM 10 MEDIUM		
Mitigation in Place / Planned		date on Mitigation Activity/ Risk Status in period	Current Pressure Points this period
Building on the improvements in standards	•	An analysis of the GCSE results and attendance demonstrates the correlation between good attendance and attainment. <i>In 2022,</i> for those children with regular attendance their GCSE grades were above	Analysis of the data shows that the gaps between the attainment of the whole cohort and those experiencing

Review Date 31/12/23

- the national average whereas those that were persistently absent (10% absent) their grades were three grades lower on average than the rest of their peers. Promoting good attendance is therefore a key strand of our school improvement work.
- Workstreams to support improved outcomes for pupils in schools are well underway in all key stages, with the 2023 examination season starting shortly.
- Attendance continues to be a key focus.
 Intensive work is paying dividends, but the cultural shift required to re-set the importance of good attendance in the hearts and minds of families will take some time.
- Much of the school improvement services sit outside of the IOW / Hampshire County Council (HCC) partnership arrangements and it is intended that most will continue unchanged. The Project Group will be working to mitigate any risk that may be associated with the ending of the partnership, although this is considered to be low if service as usual is maintained. The leadership of the school improvement work, currently undertaken by HCC staff requires new loW leadership to be achieved through recruitment into the new structure. If appropriate arrangements are not in place to recruit to key positions in appropriate timescales, or the recruitment is not successful, then this risk narrative will be updated and the rating will be reviewed as much higher risk.
- vulnerabilities such as those children open to social care, those on free school meals and those with special educational needs have widened. This has happened both locally on the Island and nationally.
- Small primary schools in particular are feeling the financial pressures keenly which is reducing their available resource to tackle key issues that predominate with families subject to disadvantage: attendance and therefore attainment

Ensuring schools are good (as rated by Ofsted) for all children.

Review Date 31/10/24

- There have been a number of inspections in which schools have remained good, however there has been one inspection (Greenmount primary school) in which a school was awarded a requires improvement judgement, and this represents the 3% drop.
- Much of the school improvement services sit outside of the partnership arrangements, and risks will be reviewed to the Project Group. If appropriate arrangements are not in place to appropriate timescales to continue the place planning work effectively, then this risk narrative will be updated and the rating will be reviewed.
- Some schools have had very tough times over COVID; their improvement trajectories have slowed. This adds pressure to the Ofsted judgements improving as swiftly as would have been the case previously.
- Small primary schools in particular are feeling the financial pressures keenly which is further reducing their available resource to tackle key issues that are required by Ofsted to be well developed, such as curriculum across all subjects in primary schools

Leading a cohesive system for children based on effective partnership working.

Continued development of strong relationships and synergies between departments and agencies that work with children including social care, health, and the Special Educational Needs (SEN) service.

Review Date 31/12/23

- Continue the positive work on transition that began between primary and secondary schools during the pandemic, and between schools and post-16 providers.
- As noted above, much of the school improvement services sit outside of the partnership arrangements, and risks will be reviewed to the Project Group. If appropriate arrangements are not in place to recruit to key positions in appropriate timescales, then this risk narrative will be updated and the rating will be reviewed.
- A paper regarding the proposed transfer of the Safety Valve (SV) management arrangements has been received by the Isle of Wight team. It includes a recommendation that a post is recruited to that will replace the current TP oversight of the programme.
- pressures around driving and delivering the complex Safety Valve (SV) programme need careful management, and great care needs to be taken to ensure that all Isle of Wight headteachers are involved and on board.
- Not recruiting to the role that oversees the SV programme will present a substantial risk to its continuation.

accommodation are

STRATEGIC RISK 6

Failure to identify and effectively manage situations where vulnerable children are subject to abuse.

Assigned to: Director of		ren's Services (DCS).	simulen are subject to abuse.
Inherent score		Target score	Current Score
16 VERY HIGH		5 LOW	9 MEDIUM
Previous scores			
Sep 23		Jun 23	Mar 23
9 MEDIUM		9 MEDIUM	7 MEDIUM
Mitigation in Place / Planned	Upda the p	te on Mitigation Activity/ Risk Status in eriod	Current Pressure Points this period
Enhancement of our offer to recruit and retain includes A review of the market supplement, the appointment of additional Family Practitioners, investing in training apprentice, step up and general social work students, and the creation of a senior social worker role for career progression. Review Date 31/12/23	• Si w Ji w qu tra	there are nineteen apprentice social workers ompleting their training in Children's ervices. This includes all eight of CAST mily practitioners and one family practitioner om CWD. One apprentice completed his aining this year and is now employed by hildren's Services, as a social worker. ix apprentices are due to qualify as social orkers in July 2024, one in Sept 2024, six in July 2025 and six in July 2026. In your students starting in January 2026, who step-up students starting in January 2026, his should allow us to fill leaving social orkers over the next few years with newly walified staff who have completed their aining with us and reduce our need to rely of gency workers to support these staff to evelop and as our apprentices have a range evelop and as our apprentices have a range.	permanent and agency social workers remains a challenge locally and nationally. The recruitment of inhouse foster carers remains a pressure. We need a range of carers to match to meet the needs of children. Work is ongoing to progress the Modernising Placements Programme. The lack of private rented accommodation and social housing has meant young people who are ready to move

of previous experience they are starting with a unable to do so. This level of skill and experience to build upon. has become a financial Hampshire DCS and senior leaders do make pressure and work is decisions and have accountability for social ongoing with providers to obtain affordable care budgets. This will need to transfer to the accommodation with new senior management arrangements agreed for IOW. some success, but more is required. IOW are not in any partnership arrangement with Hampshire in relation to agency staff used in social care teams. HCC have, at times of staff shortages and subsequent performance challenges, seconded staff from HCC to IOW which has provided the ability to add capacity at short notice. This will not be possible after the partnership has ended and therefore there is an associated risk here. IW Service Managers are beginning to prepare Team Manager's to deputise for them to add resilience in the Service manager cohort, similar arrangements are in place to support the area director. The social worker GETS training programme (first year) and second year in practice is undertaken in partnership with HCC. This will be reviewed alongside other aspects of the current partnership arrangements to inform a decision on future direction. **Corporate Parenting** All participation events and programmes are We are currently Board led by IWC independently of HCC and working on increasing therefore this will not be impacted by the attendance with a Corporate parenting ending of the partnership. The Corporate particular focus on board meetings taking Parenting Board is an IWC member led Board more councillors, more place quarterly and and again operates independently from HCC partners, and includes contributions and the partnership arrangements. encouraging children to from health, education attend to represent the and social care in HYPE (Hear Young children and adults. People's Experience) care experienced **Review Date 31/12/23** children and young people's group. Multi-agency integrated The partnership between HCC and IOW commissioning board Childrens Services Department will not have an impact on the ICB operating model. The Integrated Care There are no joint commissioning Board (ICB) operates arrangements for large scale / core across the whole operational functions between the two Local Hampshire and IOW Authorities. There are some smaller scale geographical area and functions that are jointly commissioned, such both IWC and HCC will as the contract for Foster Talk (advocacy continue to work with service) and Community Care Inform. These health partners as we contracts will be reviewed as part of the currently do. partnership de-coupling arrangements and a further update on this can be provided at the **Review Date 31/12/23** next reporting period. **Quarterly Performance** All managers review daily/weekly and The sustained Increase reports are viewed monthly performance management data to in demand regularly by the Policy maintain oversight over practice and (referrals/assessments) and Scrutiny puts pressure on the

Committee for Children's Services, Education and Skills. Review Date 31/12/23	performance and to identify and address areas for improvement. • Current arrangements for the provision of reports and performance information will need to change when the partnership arrangements end. The Data and Information Team, who provide the data, operate across both local authorities, as well as the senior managers who provide management oversight and scrutiny of data and reporting. This will all be included in the review of partnership arrangements to support the IOW to maintain these functions.	service to maintain high levels of performance. Increased investment will ensure an increase in capacity to meet these increased and high rates of demand.
Caseloads continue to be scrutinised by senior management on a daily basis and fortnightly by the Director of Childrens Services and Deputy Director. Review Date 31/12/23	The daily review of caseloads is undertaken locally by IOW Managers and there is no need for this to change when the partnership arrangements end. The fortnightly review with the DCS and senior management will need to change and transfer to the new leadership arrangements that are agreed for IOW.	There continues to be an increase in demand and caseloads had been higher as a result, but additional recruitment of social workers and family practitioners has enabled these to come down.
Quality assurance framework (monthly case audits concentrating on quality of practice). The senior management team also undertake an audit of audits on a monthly basis to quality assure the auditing process. Review Date 31/12/23	 Monthly meetings take place to review audits and actions and quality of practice. The senior management team also undertake an audit of audits on a monthly basis to quality assure the auditing process. The regular auditing and quality assurance programme is undertaken locally by IOW Managers and there is no need for this to change when the partnership arrangements end. The monthly senior management review of auditing, and incorporation into the broader quality assurance framework is currently undertaken with the Hampshire leadership team. This will need to transfer and be reviewed by the new leadership arrangements that are agreed for IOW. 	
Annual self-assessment and annual conversation between Director and Ofsted. The Quality Improvement Plan was reviewed and updated in January 2023 and the self-assessment for 2022/23 has been completed. Review Date 31/12/23	 The next self-assessment is due in January 2024, within the window of the current partnership. The self-assessment will be completed in partnership with the current Hampshire leadership as per previous years and submitted. The date of the next annual conversation has not been confirmed by Ofsted but is likely to be after the partnership has ended on 31 January and will therefore be led by the new Children's Services leadership for IOW. Children's Services had a fully graded 2 week Ofsted Inspection of Local Authority Children's Services w/c 23 October 2023. The final moderated report and judgment will be published on 15 December 2023. 	

STRATEGIC RISK 7

Failure to recruit acceptable quality of professional practice across Adult Social Care (ASC) and Housing Needs

Assigned to: Director of Adult Social Care

Inherent score		Target score	Current Score
14 VERY HIGH		6 LOW	6 LOW
		Previous scores	
Sep 23		Jun 23	Mar 23
8 MEDIUM		8 MEDIUM	8 MEDIUM
Mitigation in Place / Planned	Update on Mitigation Activity/ Risk Status in the period		Current Pressure Points this period
Addressing especially hard to recruit roles. Robust recruitment plan now in place to support recruitment to 'hard to fill' roles. Review Date 31/12/23	Recruitment has improved with a number of 'home grown' professionals completing their formal training and able to apply for vacant posts through our usual recruitment activity. Outline business case in development to support overseas recruitment.		 Against a backdrop of a national skills shortage in this area, the service still has vacancies in a number or key specialist roles but continues to advertise and promote the roles whilst also training existing staff to undertake these duties.
ASC recruitment and retention Review Date 31/12/23	Vaca mont	, , , , , , , , , , , , , , , , , , , ,	 As above. The IWC is not only in competition with other local authorities for but also with other industries where pay rates have increased post pandemic (e.g., hospitality).

STRATEGIC RISK 8

Failure to identify and effectively manage situations where vulnerable adults are subject to abuse.

Assigned to: Director of Adult Social Care and Assistant Director of Operations

Target score	Current Score	
6 LOW	8 MEDIUM	
June 23	Mar 23	
8 MEDIUM	8 MEDIUM	
Update on Mitigation Activity/ Ri Status in the period	sk Current Pressure Points this period	
 Targeted activity in relation to reviews continues. A review of our safeguarding service is underway focusing or more effective ways to triage his volumes of referrals which do not meet the appropriate threshold. 	igh increase. Work continues to review safeguarding	
	June 23 8 MEDIUM Update on Mitigation Activity/ Ri Status in the period • Targeted activity in relation to reviews continues. • A review of our safeguarding service is underway focusing o more effective ways to triage him.	

Safeguards' (DoLS) backlog clearance programme Review Date 31/12/23	awaiting assessment continues to be managed and robust triage systems are in place.	
Mental Health Action Plan Review Date 31/12/23	An action plan has been produced in response to the independent review of mental health social work practice – its development and delivery continues to be on target.	

STRATEGIC RISK 9 Failure to secure the required outcomes from the integration of adult social care and health. Assigned to: Director of Adult Social Care				
Inherent score		Target score		Current Score
16 VERY HIGH		5 LOW		5 LOW
Previous scores				
Sep 23		June 23		Mar 23
5 LOW	5 LOW 5 LOW		5 LOW	
Mitigation in Place / Planned	_	Update on Mitigation Activity/ Risk Status in the period		Current Pressure Points this period
Transformation programme and operational integration Review Date 31/12/23	ı	The 2023/2025 Better Care Fund pla has been submitted for approval by t regional team in line with national requirements		Agreement in relation to the allocation of mandatory funding from the ICB continues to be challenging.
Responsiveness to hospital escalations Review Date 31/12/23	á	The System Resilience Board, takes ownership of the programmes of wor arising from escalation and monitors delivery of actions in a timely way.	k	

STRATEGIC RISK 10			
Independent Social Care Sector Sustainability (Care Homes and Home Care)			
Assigned to: Director of Adult Social Care			
Inherent score		Target score	Current Score
16 VERY HIGH		6 LOW	9 MEDIUM
Previous scores			
Sep 23		June 23	Mar 23
9 MEDIUM		9 MEDIUM	12 HIGH
Mitigation in Place / Planned	Update on Mitigation Activity/ Risk Status in the period		Current Pressure Points this period

IW Market Position Statement Due date 31/12/23	Work to update the Market Position Statement is underway and we remain on target for the refresh to be delivered in Autumn 2023.	 Independent provider fragility Lack of central government funding Affordability of care based on increased levels of dependency in the community
Levels of Fees Review date 31/12/23	Planning for 2024/2025 financial year is underway.	
Workforce pressures Review Date 31/12/23	Locally recruitment pressures have eased over the past few months.	We continue to monitor the situation and to collaborate with providers around business continuity plans and safe staffing levels.
Market Capacity – Homecare Review Date 31/12/23	Capacity is improving due to increased recruitment success however the fragility of the workforce continues to be monitored with robust business continuity plans in place to provide emergency care and support if necessary.	

STRATEGIC RISK 11 Failure of the Highways PFI contract resulting in significant financial and operational disruption for the council and its residents

Assigned to: Director of Neighbourhoods

Inherent score	ı	Target score	Current Score
16 VERY HIGH	5 LOW		9 MEDIUM
Previous scores			
Aug 23		Jun 23	Mar 23
9 MEDIUM		7 MEDIUM	7 MEDIUM
Mitigation in Place / Planned		n Mitigation Activity/ Risk the period	Current Pressure Points this period
PFI – Establish and deliver available savings. Review Date: 31/12/23	Invest satisfi movin and Li the re Island identifi saving cound Poten development	of the requirements for the Core ment Period (CIP) have been ed and the contractor is now g into the Routine Maintenance ife Cycle Investment period for mainder of the contract. I Roads are required to assist in fying an additional £400K of gs for consideration by the cil to take effect from 24/25. Itial savings options are being oped to put before the PFI Board insideration.	 Achieving savings from Schedule 32 schemes, in the region of £200k pa, continues to fall further behind schedule due to resourcing and ICT issues within Ringway Island Roads (RIR known as Opco). However, the risk to IWC has been mitigated by RIR guaranteeing the £1.5M saving on the Unitary Charge until the savings have been achieved. 23/24 saving are £1.9m although IR are still to confirm acceptance of this figure.

PFI - Successfully resolve anomalies in the contract specification.

Review Date: 31/12/23

 Due to the size, complexity, and diversity of the contract there will be ongoing contractual issues throughout the contract, which will be kept under regular review as ongoing business activities.

STRATEGIC RISK 12

Failure of the Waste contract resulting in significant financial and operational disruption for the council and its residents

Assigned to: Director of Neighbourhoods

Assigned to: Director of	i iveigiibo	urnous	
Inherent score		Target score	Current Score
16 VERY HIGH		5 LOW	8 MEDIUM
Previous scores			
Aug 23		Jun 23	Mar 22
8 MEDIUM		8 MEDIUM	8 MEDIUM
Mitigation in Place / Planned	Update of in the pe	on Mitigation Activity/ Risk Status eriod	Current Pressure Points this period
Regular monitoring of performance of the contract Review Date: 31/12/23	levelsPerfo100 pbeingperce	cling rates and service satisfaction is remain high. The properties of municipal waste now in diverted from landfill and over 58 and of household waste being seled or composted.	Contract now moved to Talia Waste Management UK under Ferrovial SE reducing the risk inherent with the sale of Amey Plc UK.
Ensure the delivery of Key Facilities through robust contract management. Due Date 31/01/24	The Ecurre power works certific in the All arm will be additionally additionally according to the continuous certification of	Energy from Waste plant is ntly operating and generating or as the commission tests are ed through. The final test ication is expected to be achieved a end of 2023. Indiany costs incurred by the delay e met by the service provider. Instruction delay and associated ional costs of treating waste is ely at the financial risk of the coe provider and does not affect the sion of waste from landfill or the ele rates being achieved on the	 Construction risk and cost of residual waste above agreed contract rates sits with Ferrovial SE. There is a risk further faults may occur and lead to plant shutdown and more delays. This is a risk to the acceptance test.

STRATEGIC RISK 13

Achieving the vision for the Island

Assigned to: Chief Executive

Inherent score	Target score	Current Score
14 VERY HIGH	6 LOW	12 HIGH

Previous scores				
Aug 23		Mar 23		Dec 22
13 HIGH		12 HIGH		12 HIGH
Mitigation in Place / Planned		te on Mitigation Activity/ Risks in the period	Cu	rrent Pressure Points this period
Isle of Wight Corporate Plan 2021- 25 Review Date 31/01/24	re _l Pe	ogress against Corporate Plan is ported in the Quarterly erformance Management Report Cabinet.		eview of the Corporate Plan is neduled to take place during late 23.
Quarterly Performance Management Report (QPMR) updates Review Date 31/01/24	pe co is co • Th co	egular reporting of finance and erformance set against the erporate plan activities and metrics made to the Cabinet and various emmittees with a scrutiny function. The Corporate Plan is aligned to the euncil's vision for the Island and all the council's key activities and erformance metrics derive from it.	•	A full review of QPMR metrics and redesign of the format of the report is underway with service directors and key stakeholders. Any proposed change in metrics must be agreed with the cabinet member and corporate management team.
Strategic capacity and interventions Review Date 31/12/23	ho ec	ey current themes are affordable busing, biosphere, and net zero; conomic regeneration and ducing poverty.	•	Due to the current budget cost pressures, the organisational redesign required to reduce costs and achieve a structural balance could result in reductions in non-statutory activity, rationing of the council's priorities set out in the corporate plan, this will adversely affect the capacity capabilities within the IWC at all levels.
Robust Programme Management Review Date 31/01/24	fra thi by Pr Pr by • A	ne programme management amework is becoming embedded roughout the organisation, aided the oversight of the Strategic rogramme Board and the Leader's rogramme Review Board chaired the Leader. comprehensive Project anagement training pathway is in face including online internal, and tternal courses.	•	Changes that have come into effect as a result of the organisational redesign require a refresh of governance arrangements to ensure assurance of projects that are continuing.
Strategic risk register Review Date 31/12/23	Ac se of dir pro	dditional support to the directorate ervice boards has raised the profile service risk reporting, all rectorates are engaging in the ocess to improve recording and porting at service level.	•	Changes that have come into effect as a result of the organisational redesign require a refresh of risk management reporting and ownership arrangements, directorates are being supported to get risks and mitigations up to date following the changes.
Increase in levels of unmet Housing Needs – Prevention Review Date 31/03/24	ma ac the	ocus continues to ensure effective anagement of our bespoke commodation for which reduces e likelihood that the IWC will need place households off island and		

	 in unsuitable accommodation options as defined by legislation. Progress continues to be made with the purchase of nine units of refugee housing to be used for 	
	families presenting as homeless.	
Increase in levels of		
	An action plan is being developed	
unmet Housing Needs	and implemented to deliver the aims	
- Intervention	of the Acquisitions Strategy	
Daview Data 24/40/02	approved at Cabinet in July 2023.	
Review Date 31/12/23	A Service Plan has been developed	
	to capture actions required to	
	maintain and improve the service.	
	social and private sector, is	
	impacting on the number of families	
	in temporary accommodation and	
	the length of time families are in	
	B&B. A B&B Elimination Plan is	
	being progressed with DLUHC	
Increase in levels of	Brownfield Land Release Fund	
unmet Housing Needs	BLRF) activity continues and is	
	_ · · · · · · · · · · · · · · · · · · ·	
- Recovery	progressing.	
Review Date 31/03/24	A further bid for BLRF 2 was	
10010W Butto 01/00/24	submitted for three further sites.	
	This bid was successful and work is	
	progressing for the disposal of these	
	sites.	
	Engagement with Registered	
	Providers is in place and the	
	•	
	number of social housing units	
	being and to be built is improving.	
Delivery of the	Following on from the Council	 Vacant post causing time pressure
Climate Change and	declaring a Climate Emergency in	to complete work to update the
Environment Strategy	2019 a comprehensive Climate	strategy and continue offering
D . D . 04440400	Change and Environment Strategy	professional advice. Interviews for
Review Date 31/12/23	has been published with the main	the Climate and Energy Manager
	aims to achieve net-carbon zero	are in process and the new
	status by 2030 for the Council, by	manager will be in place before
	2035 for all school estates and for	the end of the year.
	the Island by 2040	
	As part of the "Green Corridor" the	
	council was successful in its bid	
	bidding for £14 million from the	
	governments next round of levelling	
	up funding. This funding is	
	proposed to be use on a "green link	
	corridor" between Ryde and	
	Yarmouth which will include a	
	number of projects aimed at	
	reducing car journeys and making	
	routes both in town and between	
	town more easily navigable for	
	cyclist and walkers.	
The Corporate	Audit and Governance Committee	
Management Team	discussion led to reworking of the	
provide leadership	_	
and focus on	mitigations in place.	
and tocus on		

maintaining service delivery during periods of potential political sensitivity.

Robust decisionmaking processes are in place to support effective decision making through the cabinet process.

Isle of Wight Council has regard to the Local Government Association (LGA) Guidance relating to local authorities which do not have any overall political control.

Review: 31/03/24

- Changes in the administration for the leader and cabinet roles were made on 20th September 2023.
- During a debate at full council all councillors agreed to more collaborative working. The leader made an offer for a number of informal cross party groups to be developed.

STRATEGIC RISK 14

Additional demands placed upon the Isle of Wight Council and partners owing to a pandemic or similar large-scale outbreak.

Assigned to: Director of Public Health

Inherent sco	re	Target score	Current Score
16 VERY HIG	Н	12 HIGH	12 HIGH
Previous scores			
August 23		Jun 23	Mar 23
12 HIGH		12 HIGH	12 HIGH
Mitigation in Place / Planned	Update or period	Mitigation Activity/ Risk Status in the	Current Pressure Points this period
Preparedness for other novel infectious disease (including COVID-19) The Public Health team regularly reviews surveillance data on novel/emerging infectious diseases provided by national and regional teams within UKHSA.	progra to ensu pander The Pu the IW that the other C Respo part in and res infection the HIC UKHSA	ublic Health (PH) team will work closely with C Emergency Management Team to ensure e new Pandemic Framework is linked into Council and Multi-agency Emergency nse Plans. The teams will continue to take relevant exercises testing preparedness sponse arrangements to large scale ous disease outbreaks and pandemic led by DW LRF or other organisations, e.g.	An internal consultation on the draft IWC Pandemic Framework will took place over the summer months. The Pandemic Framework will be completed by is December 2023

Review Date	generic IWC Pandemic Framework. The
31/12/23	framework will be developed to take into account
	lessons learnt from the COVID-19 pandemic
	response and exercised in winter 2023/24 to
	ensure practical arrangements are tested.
Partner	Reviewing the epidemiological data and
Organisations	· · · · · · · · · · · · · · · · · · ·
Organisations	communication with partners to establish
Review Date	pressures, including:
31/12/23	- United Kingdom Health Security Agency
0 17 12/20	(UKHSA)
	- NHS – Trust and CCG
	- Multi-agency representative on the Island
	Resilience Forum
	- HIOW Integrated Care System
	- IOW Integrated Care Partnership
	- Local Resilience Forums (LRF)
	- Other Local Authorities
	- His Majesty's Prison IOW
Internal	T. D. F. H. W. C. L. H. W. D. C. C.
arrangements	Standard Operating Procedure (SOP) was
Review Date	reviewed and refreshed in May 2023. This
31/12/23	provides a framework for the internal, public health
01/12/20	response to a notification of an outbreak or
	incident involving an infectious disease. In the
	early stages of a pandemic, this SOP may provide
	the framework for initial response arrangements.
	A Public Health Incident Response Plan has been
	produced specifically for the Public Health team.
	This combined with staff receiving specific training
	set to role allocations will enhance the team's
	overall response capability.
	The Public Health Incident Response Plan is
	linked to the authority's own existing response
	arrangements and those of the HIOW Local
	Resilience Forum to allow greater prominence
	within the command-and-control structures that
	are established.
External	Oversight of health protection matters is provided
arrangements	by the Health Protection Board, which is chaired
Review Date	by the Director of Public Health. The main areas of
31/12/23	focus for the Board are communicable diseases
31/12/23	and vaccination. The Board brings together
	Council departments and external partners who
	are key to protecting the health of our local
	population and is a forum to jointly plan and
	coordinate activity on all health protection issues.
	An Island Tactical Co-ordination Group (ITCG) will
	convene at a multi-agency level, including police,
	fire, IOW NHS Trust, ambulance, council, public
	health, Military, ferry companies, utilities, and
	prisons in case of a multi-agency response at a
	local level.
	The HIOW Local Health Resilience Partnership Include the attraction risk assertions of all health. The HIOW Local Health Resilience Partnership Include the attraction risk assertions of all health. The HIOW Local Health Resilience Partnership Include the attraction risk assertions of all health. The HIOW Local Health Resilience Partnership Include the attraction risk assertions of all health.
	holds the strategic risk overview of all health-
	related risks across HIOW LRF, including a
	pandemic risk. A HIOW LRF Pandemic
	Framework was published in early 2023. The IWC
	Emergency Management and Public Health team

have inputted into the consultation period and will
actively participate in the schedule of exercises
which will be led by the HIOW LRF.

The Public Health team will maintain awareness of the partnership between the IOW NHS Trust and PHUT and FUSION and work through the HIOW LHRP and LRF to ensure that impact of organisational changes on pandemic preparedness on the IOW is considered.

STRATEGIC RISK 15							
Dealing with threats to business continuity (including cyber incidents)							
Assigned to: Chief Executive							
Inherent score		Target score	Current Score				
12 HIGH		6 LOW	9 MEDIUM				
Previous scores							
Aug 23		Jun 23	Mar 23				
9 MEDIUM		9 MEDIUM	9 MEDIUM				
Mitigation in Place / Planned	Update or in the per	Mitigation Activity/ Risk Status	Current Pressure Points this period				
Revised Business Continuity Plans completed. Review Date 31/12/23	 Plan reviews to be undertaken every 12 months and table-top tested at planned intervals. Business Continuity Policy reviewed and updated August 2023, to reflect learning from Covid 19 and making the policy more generic in approach, preventing the need to amend the document as result of future restructures. Review of Business Continuity Plans, in respect of reporting structures, to be undertaken in April 2024, in line with timescales for corporate restructure phase 2 A cyber security culture exercise was completed in March 2023 to raise awareness of cyber security and everyone's responsibility for it. An emergency planning exercise, led by the strategic manager for ICT and digital services (and SIRO, senior information risk officer) was undertaken in September 2023. This specifically addressed the threat of a cyber-attack. 		Learning and recommendations from the debrief into the Council's response to adverse weather October & November 2023 to be considered in future reviews and exercising of Business Continuity Plans.				
Secure paper copies of Revised Business Continuity Plans (BCP).	paper of copied the pla	vices must ensure that there is a copy of their current BCP that is and circulated to key staff so that n can be enacted in the event of eant loss of ICT systems.					

Review date 31/12/23	All service areas have been reminded of this requirement.
IWC - Cyber Incident Response Plan (developed and maintained by ICT) Plan Review date 31/12/23	A Cyber Incident Response Plan (CIRP) has been drafted to provide a structured and systematic incident response process for all cyber security incidents that affect any of the Isle of Wight Council's information technology (IT) systems, network, data, and information assets,
	 including the council's data held or IT. services provided by third-party vendors or other service providers. The CIRP will be reviewed post corporate structure changes to ensure all contacts are still relevant and all areas represented.
	The Local Government Association cyber 360 security culture review report was received in August. The findings were shared with councillors, corporate management team and key stakeholders. Recommendations from the review form the basis of a cyber security strategy for the council, which is awaiting cabinet approval, together with an associated action plan designed to continue business resilience.

STRATEGIC RISK 16						
Ability to manage the impact of the cost-of-living crisis (CoLC) on the council's activities and sustain service delivery.						
Assigned to: Chief Executive						
Inherent score	Target score	Current Score				
12 HIGH	9 MEDIUM	12 HIGH				
Previous scores						
Aug 23	Jun 23	Mar 23				
12 HIGH	12 HIGH	12 HIGH				
Mitigation in Place / Planned	Update on Mitigation Activity/ Risk Status in the period	Current Pressure Points this period				
Additional support and training in the contact centre and help centres to support the increased number of contacts to the council requesting financial support. Review Date 31/12/23	The contact centre is capturing the number of calls received from residents seeking guidance on the impact of cost-of-living crisis.					

Impact on Council Income The alternative energy rebate Increase in number of identified and actions in place to schemes open until the end of households unable to pay provide additional training to May continue to provide financial council tax, rents or other staff, support for government support to residents. paid for services provided funding and signposting to by the council. appropriate external support services. Impact on some council owned property occupiers is mitigated through the government funding for energy which is being monitored. **Review Date 31/12/23** Adult Social Care, care market Pressure continues to be The actual cost of sustainability/ Care budget identified in areas of joint funding providing these services pressure: and complex needs. We (e.g., recruiting and continue to seek to engage with retaining staff, service There has been extensive work the ICB in relation to this area. overheads, etc) is to develop a budget that increasing at a rate and Link commissioners are in place supports key statutory services to a level that exceeds for all local care providers to resulting in a Council Tax ensure that we have high quality the funding allocated to increase of 4.99% (2.0% of which current contractual regular engagement capable of is raised specifically to be identifying any market changes arrangements and budget passported to Adult Social forecasts. In the absence that could impact on local people Care). as early as possible. of further funding, this will may result in cost **Review Date 31/12/23** pressure and adverse financial performance against adult social care budgets. An increase in child poverty will Recruitment of social workers If more children require likely impact the demand on and remains a priority and is actively help or protection, this will need for a range of services increase the pressure undertaken daily. from early help to child Childrens services intend to across all areas of protection. Children's Services which recruit to the family help model which will add some capacity is experiencing high **Review Date 31/12/23** levels of demand post across the service. pandemic Additional support and training The contact centre is capturing in the contact centre and help the number of calls received centres to support the increased from residents seeking guidance number of contacts to the on the impact of cost-of-living council requesting financial crisis. support.

STRATEGIC RISK 17

Review Date 31/12/23

Failure of coastal defences (where the policy is to "hold the line") resulting in high risk to people, property, infrastructure and land, significant impact on communities and the council finances. The Isle of Wight Council has a vested responsibility for controlling coastal erosion under the Coast Protection Act 1949.

Assigned to: Director of Neighbourhoods

Inherent Score		Target Score	Current Score
16 VERY HIGH		12 HIGH	12 HIGH
Aug 23 12 HIGH		Jun 23 13 HIGH	Mar 23 15 VERY HIGH
Mitigation in Place / Planned		te on Mitigation Activity/ Risks in the period	
Partnership with the Environment Agency (EA) has identified four priority areas (Yaverland. Bembridge. Shanklin. Ventnor) to refurbish existing coastal defences to reduce growing impacts of coastal erosion, flooding, and land sliding on communities. These locations are eligible for national government funding (FCERM Grant in Aid). Review Date 31/01/24	 Ve Proco of fro an (se plate) Ya Sc Sh Sc In the the second of the plate of the plate	entnor Coastal Protection Scheme: ogramme reviews underway to nsider impacts on original proposals the more urgent works for four ontages identified by recent surveys d the current IWC emergency works are Current Pressure Points). Original anned scheme completion 2029. Everland Seawall Refurbishment cheme: Completion planned for 2026. Everland Seawall Refurbishment cheme: Completion planned for 2026.	 EA main schemes are not scheduled to start until 2026 at the earliest. Potential for assets to deteriorate/fail during this period. For the Bembridge scheme nesting and wintering bird season constraints have the risk of causing a delay and limiting which options are possible to complete the scheme. The highways roadworks
Memorandum of understanding with Coastal Partners who are conducting twice annual T28 condition surveys on all IWC maintained coastal assets. Complete	to General	de have identified key areas where pastal assets have degraded to a poor or failure condition and are a risk people, property, and environment. covernance structure has been viewed to provide control and versite for the programme.	
Oversight for coastal management is led by of the Strategic Manager of Environment and Waste. This will provide a coordinated, strategic, and operational approach to integrated coastal zone management. Review Date 31/01/24	Ea made ex wo made • Made	ne emergency works at Ventnor astern Cliffs Esplanade has been anaged by IWC and has been knowledged by the EA as an cemplar example of partnership orking and leadership to swiftly anage a complex coastal defence illure. Sarine license in place, urgent works the ays ahead of programme which will ositively affect the outturn costs.	

STRATEGIC RISK 18 * NEW *

The ending of the partnership between IWC and HCC for Children's Social Care and associated decoupling arrangements.

Assigned to: Director of Children's Services

Inherent Score		Target Score Cur		irrent Score
16 VERY HIGH		5 LOW	9 MEDIUM	
Aug 23		Jun 23	Mar 23	
9 MEDIUM		N/A	N/A	
Mitigation in Place / Planned	Update on Mitigation Activity/ Risk Status in the period			Current Pressure Points this period
Cross LA Project Board and associated working strands led by all branches in Children's Services. Review Date: 31/12/23	be wo to to Ca rei ch ari se HC ov ide foi rei op by de Th wo ne se	nal partnership end date of 31 Janual en agreed by both Chief Executive's orking arrangement options paper was Cabinet at their meeting of 14 Septembility and the leadership and management illdren's services functions in house, rangements for the buyback of specific exices for a minimum period of twelve CC and IOW senior leaders are engagerseeing a cross council programmer antify and manage impacts on all related the dissolution of the strategic partraction of the dissolution of the strategic partraction of the necessary planning and previous in the necessary planning and the change in business model for the elivery of services. The has been a comprehensive programmer	as presented as presented as presented as presented and a ption to to fall with a list a months. A ged in a ged in a ged activity pership and a services. A are a future a famme of tion to the for children's a regular	